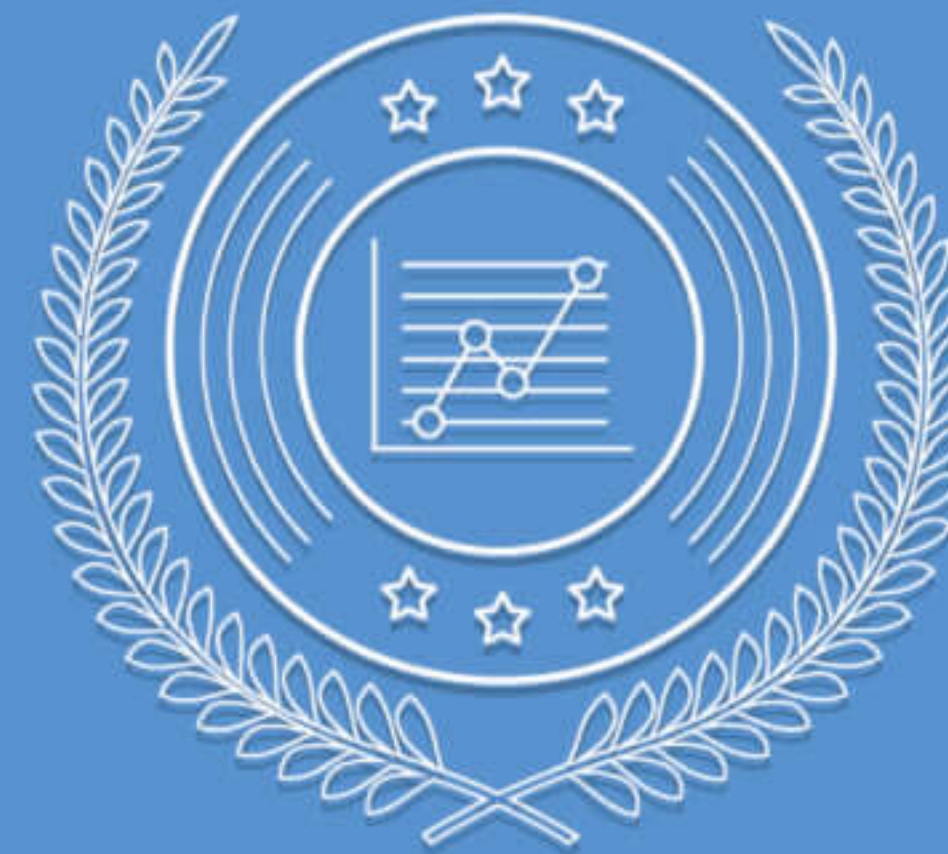


This certificate is awarded by
The Lean Six Sigma Company.

Courses of The Lean Six Sigma Company
are compliant with the ISO18404
standard. This International Standard
sets out the required competencies
for individual certification and/or an
organization's certificate.

CERTIFICATE OF COMPLETION

LEAN SIX SIGMA
BLACK BELT SERVICES



The Lean Six Sigma Company hereby
recognizes that

Volker Tobien

has successfully completed the following course:

**LEAN SIX SIGMA BLACK BELT FOR
THE SERVICES INDUSTRY**

Certification acknowledges the understanding
of Lean Six Sigma methods & tools on Black
Belt level. The owner of this certificate is eligible
to carry out the practical assignment required
to become a certified Black Belt.



Rijk Schildmeijer
Quality Director
The Lean Six Sigma Company



Mischa van Aalten
Managing Director
The Lean Six Sigma Company