

This certificate is awarded by  
The Lean Six Sigma Company.

Courses of The Lean Six Sigma Company  
are compliant with the ISO18404  
standard. This International Standard  
sets out the required competencies  
for individual certification and/or an  
organization's certificate.

# CERTIFICATE OF COMPLETION

LEAN SIX SIGMA  
BLACK BELT SERVICES



The Lean Six Sigma Company hereby  
recognizes that

**João Paulo Silva Lapa**

has successfully completed the following course:

**LEAN SIX SIGMA BLACK BELT FOR  
THE SERVICES INDUSTRY**

Certification acknowledges the understanding  
of Lean Six Sigma methods & tools on Black  
Belt level. The owner of this certificate is eligible  
to carry out the practical assignment required  
to become a certified Black Belt.

**Rijk Schildmeijer**  
Quality Director  
The Lean Six Sigma Company

**Mischa van Aalten**  
Managing Director  
The Lean Six Sigma Company